### **COOPERATIVE NEWS**



#### Official Notice: **Community Electric Cooperative Notice of Annual Meeting**

The Annual Meeting of the Members of Community Electric Cooperative will be held in person at the Windsor Ruritan Club building and via Facebook Live at 2 p.m. Tuesday, August 8, 2023, to take action on the following matters:

- 1. Reports of Officers, Directors and Committees:
- 2. The election of three (3) directors of the Cooperative; and
- 3. Transact all other business that may come before the meeting or any adjournment thereof.

In accordance with the bylaws, the Nominating Committee nominated the following candidates for directors for three (3) year terms to be voted upon by the membership:

- · City of Suffolk: Chad N. Fowler
- Isle of Wight County: Robert B. Jones, Sr.
- · Southampton County: John W. Stewart

-Diana F. Beale, Secretary-Treasurer

#### **CONTACT US**

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Phone

Website

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comelec.coop

**After-hours Outages** 1-855-700-2667





Office Hours

Monday-Friday, 8 a.m.-5 p.m.

President/CEO Steven A. Harmon

**Local Pages Editor** 

Jessica Parr

Community Flectric Cooperative is an Faual Opportunity Provider and Employer.

## **CEC ANNUAL MEETING**

### **AUGUST 8,** 2023 | 2:00 PM

Due to inflationary pressures and our commitment to being good financial stewards, we are planning a short (20 - 30 minute) business meeting only to address the pertinent business of the cooperative, but, in a manner that adheres to the established tradition of the CEC annual meeting. We will provide oral reports, door prizes (in-person and online), and light refreshments, but will omit entertainment and exhibits.



To attend in person, please give us a seven-day notice at annualmeeting@comelec.coop so we can make the appropriate preparations.



#### **GET INVOLVED**

If you have questions suitable for this meeting, please submit them to annualmeeting@comelec.coop seven days before the meeting as well.





ANNUALMEETING@COMELEC.COOP

COMMUNITY ELECTRIC -

# 2022 ANNUAL REPORT

#### COMME

We celebrated an astounding 84th year of success for your Cooperative last year by continuing to work hard to accomplish our goals. In doing so, we focused on our mission statement: "To safely provide our members exceptional, courteous, and reliable services at a competitive cost." Our mantra that we are in the "people business" rather than the "power business" is measured and implemented in four main areas:

- SAFETY
- RELIABILITY
- MEMBER SATISFACTION
- and FINANCIAL ACCOUNTABILITY

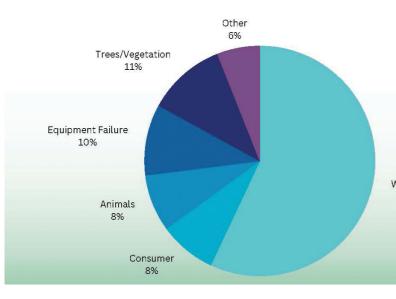
For us, it is all about you, the member!

## SAFETY

Safety is a core value of Community Electric Cooperative.

Applying lessons learned over the previous two years, we successfully navigated the pandemic without the occurrence of significant incidents. Also, in 2022 we were awarded recertification as a safety-accredited cooperative through our National Rural Electric Cooperative Association. This process ensures that CEC employees follow the proper safety procedures in the office and in the field.

## RELIABILITY



We experienced a challenging year regarding outages in 2022. We saw no major outage events, but we experienced five events from our power supplier that caused extended outage times. These correlated with our regional events, where a few abnormal weather-related outages in April and August increased weather outage activity. Even with that, we sustained an Average System Availability Index of .9814, including all outages.

#### COMMUNITY FLECTRIC -

## MEMBER SATISFACTION

Our Cooperative is highly rated for service reliability, rate structure stability, and team member responsiveness, resulting in high member satisfaction. We determine this by regularly seeking member feedback, including through a Member Satisfaction survey conducted by Touchstone Energy Cooperative. It showed an excellent approval rating of 89 compared to the Virginia Cooperatives' average of 86 and national ratings. We are committed to improving and exceeding members' expectations by prioritizing their membership experience.

**ACSI SCORE** 

89
APPROVAL RATING

## FINANCIAL ACCOUNTABILITY

Boosted by the success of the Cooperative's RECORE subsidiary, we saw several positive effects on the financial affairs of both entities. In December 2022, RECORE declared and paid the Cooperative a dividend (\$400,000) for the 10th consecutive year. To summarize our 2022 year-end audited financials, we posted a consolidated net margin of \$636,428, higher than the budgeted margin of \$233,780. Our balance sheet grew to \$59,287,075, up \$3,238,021 from 2021. In short, we had a great year.

## CAPITAL CREDITS

In recognition of our strong financial position, the board of directors again approved the refund of capital credits. During 2022, capital credits were made on a general basis of \$306,000 and to estates for \$52,394, bringing the total 2022 refund to \$358,394. This increased the Cooperative's cumulative refund amount to nearly \$20 million.



THE CUMULATIVE
AMOUNT REFUNDED BY
YOUR COOPERATIVE







# Whitney Moore Joins Member Services Team



If they haven't done so already, memberowners can expect to see and hear a new face and voice in Community Electric's Member Services division. Whitney Moore, a Southampton County native with extensive customer-facing experience, joined the Cooperative as a member services representative on April 10.

The married mother of three is eager to assist members and sees her new role as a way to better serve families and businesses in the region she calls home.

"We are in a small town, and I wanted to give back to the community somehow. So what better way than to work with Community Electric? I'm a customer service/people person. I like to try to make customers happy in any way that I can," Moore says.

Prior to joining Community Electric, Moore worked for nearly 25 years at local law offices, principally on the real estate side of the practices, finalizing transactions and interacting with home buyers during closings.

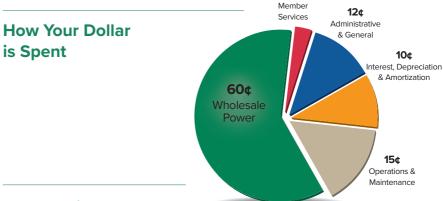
"The real estate market is in a lull, and I felt this would be a good time for a change. I hope and believe the skills I've learned in the law office can transfer here in a beneficial way," she says. "Here at CEC there's way more employees than the four I was working with, but it's still a cohesive environment. I haven't had any problems adjusting to that, and everybody's been really nice and very helpful."

#### TREASURER'S REPORT as of December 31, 2022

Operating Report OPERATING REVENUE Purchased Power Operating & Maintenance Expense Administrative & Amortization Expense Depreciation & Amortization Expense Other	<b>2022</b> <b>\$30,668,960</b> 18,597,724 3,354,861 4,323,438 2,208,641 1,787,630	<b>2021 \$24,505,813</b> 13,467,047 3,036,952 3,764,473 2,184,835 1,027,855
Interest on Long Term-Debt  TOTAL OPERATING EXPENSES	737,757 <b>\$31,010,051</b>	668,450 <b>\$24,149,612</b>
TOTAL OF ENAMES EXCEPTION	ψ31,010,031	ΨΣ-1,1-13,012
OPERATING MARGINS	\$ (341,091)	\$ 356,201
Non-Operating Margins – Interest & Other	700,291	682,983
Patronage Capital Allocated from Associated Organization	ns 277,228	389,012
NET MARGINS	\$ 636 428	\$ 1,428,196
Balance Sheet ASSETS (OWNED) Electric Plant in Service	\$62,001,294 2,578,065 (29,511,625) 436,112 12,927,109 4,797,009	\$59,361,830 2,949,744 (27,967,788) 1,077,513 13,191,036 2,725,907
Material & Supplies	4,356,760	2,982,315
Other Assets	1,702,351	\$ 1,728,497
TOTAL ASSETS	\$59,287,075	\$56,049,054
EQUITIES and LIABILITIES (OWED)		
Memberships	\$ 58,915	\$ 58,355
Patronage Capital and Other Equities	29,984,701	29,608,721
Long-Term Debt	20,821,385	20,312,259
Line of Credit	1,650,000	1,000,000
Accounts Payable	3,090,606	1,863,990
Customer Deposits	447,557	474,382
Other Liabilities	3,233,911	2,731,347
TOTAL EQUITIES and LIABILITIES	\$59,287,075	\$56,049,054
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Respectfully submitted,

Diana F. Beale, Secretary-Treasurer



Cooperative Equity Level



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